

ABSOLUTE WATER DAMAGE

January 2024 Bothell Residence water mitigation, mold abatement and complete restoration

A catastrophic freeze caused extensive water damage throughout a Bothell home while the owner was out of the country. The heat had been turned down, allowing the home's piping to freeze and rupture. Water ran for 11 days before a neighbor noticed it flowing out of the roof soffits.

Ready to respond

Absolute Water Damage secured the project because we had the staff and capacity to respond promptly and begin work right away - an advantage when larger nationwide mitigation providers may not be able to mobilize as quickly. After receiving the call on the evening of January 19, 2024, we met at the property that same evening to assess the damage. We returned the following day with equipment to begin mitigation.

Extensive damage throughout the home

The initial inspection revealed a partially collapsed living room ceiling, fallen drywall and blown-in insulation, saturated carpeting, and heavily water-damaged furniture. Relative humidity measured 93% in the living room, and moisture readings indicated widespread saturation. Every room showed effects of the prolonged water release.

Water mitigation and contents handling

Following a January 22 walkthrough with the insurance adjuster and authorization to proceed, our crew organized the cleanup and moved personal belongings and furniture into rented storage. Wet insulation, carpeting, drywall, and affected fixtures were removed, with moisture readings guiding the extent of material removal. Wet linens, clothing, pillows, and other washable items were sent out for cleaning.

Finding the source and restoring the home

Removal of the attic insulation exposed an approximately 24-inch break in the fire suppression piping above the second-floor landing, including a 90-degree elbow. After the initial repair, pressure testing identified additional freeze damage at all three shower/tub mixing valves. The affected supply lines were capped to allow further testing, which found no additional leaks.

The overall project encompassed water mitigation, mold abatement, and complete restoration of the home. Absolute Water Damage's ability to mobilize promptly provided a coordinated start to a major recovery effort, from the initial emergency response through restoration.